



Foton EV T5 Light Duty Electric Truck

Warranty & Maintenance Record



Revised October 2024

Vehicle Information

Delivery date: _____

Dealer Stamp

Vehicle Model: _____

Chassis No. (VIN): _____

Registered Owner: _____

Owner address: _____

Owner contact details: _____

Email: _____

Telephone number: _____



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Customer Information

Dear Customer,

Thank You and Congratulations on your decision to acquire and drive our Foton “New Energy” Zero Emissions vehicle.

Your new vehicle is fully compliant with Australian Design Rules (ADR) and has been designed and built as an EV from the ground up by Beiqi Foton Motors, one of the World’s largest manufacturers of commercial vehicles, including Battery Electric and Hydrogen Fuel Cell vehicles.

In order to keep your vehicle operating at peak capacity, and to maintain your Warranty entitlements, please ensure that you adhere to the Compulsory Maintenance Schedule as shown on p11 of this Manual.

Genuine Foton spare parts and materials are available via our Authorised Dealer & Service Network, and the use of any other non-genuine parts may affect your Warranty.

If during your ownership and operation of this vehicle you experience any On-road problems, and are unable to drive the vehicle to one of our Authorised Dealerships or Service Centres (refer to page 31 of this Manual) you will have the added comfort of knowing that the Foton Mobility EV Helpline is available 24/7 around Australia (1800 368 663) .

Enjoy the experience of driving one of the smoothest, quietest and most comfortable New Energy vehicles on the market!



Importance of Maintenance Manual

This Manual is compiled to ensure that the latest available information is provided to FMD Customers, Authorised Dealerships and Service providers.

Any significant changes to the Manual or its contents will be advised to our Dealerships and Service providers who will be your primary point of contact.

Based on the information recorded in the Service Manual, FMD authorized Dealerships and Service Centres will be able to provide appropriate and ongoing maintenance and repair services for your vehicle, and where necessary, genuine Foton spare parts.

This Manual specifies the Service intervals and items which must be inspected and / or serviced as required in order to protect your Warranty and serves as a record of initial & compulsory maintenance.

This Manual must be maintained in good order and must record the initial and compulsory maintenance as carried out by duly authorised Agents of FMD. The Manual must be transferred to the new Owner upon any sale of the vehicle during the Warranty period.



Compulsory Running-in Maintenance

Your Foton EV T5 Light Duty Electric Truck must be serviced at regular intervals as per the Service Schedule (P11-14) and by an Authorised Dealer or Service Agent.

In addition the vehicle must receive Compulsory Maintenance at 3 months or 5,000km from purchase (whichever comes first). A Certificate acknowledging Compulsory Maintenance will be completed by our FMD Authorised Dealerships/Service Agents and must be retained for Warranty purposes. Failure to undertake the Compulsory Maintenance within the specified period may affect your Warranty.



Compulsory Maintenance Sheet

Owner name:		Address for communication:		
Phone:		Model:	Motor model:	
Manufacture number:		Purchase date:	Compulsory maintenance date:	
Km recorded:		Dealer:		
Records of stipulated compulsory maintenance items Replace: rear axle lubricant				
Inspection and adjustment:				
<input type="checkbox"/> Free travel of brake pedal	<input type="checkbox"/> Rear suspension	<input type="checkbox"/> Battery level (except for maintenance-free battery)		
<input type="checkbox"/> Parameters of front wheel alignment	<input type="checkbox"/> Steering system	<input type="checkbox"/> Grease at lubricating points		
<input type="checkbox"/> Parking brake efficiency	<input type="checkbox"/> Drive system	<input type="checkbox"/> Steering gear oil		
<input type="checkbox"/> Brake fluid	<input type="checkbox"/> Wheel bolts	<input type="checkbox"/> High-voltage harnesses and connectors		
<input type="checkbox"/> Front suspension	<input type="checkbox"/> All couplers	<input type="checkbox"/> Power battery tray		
<input type="checkbox"/> Others:		<input type="checkbox"/> Drive motor mounting		
Foton Mobility Distribution Pty Ltd	Customer comments:	Dealer/Service Agent		
	Client signature:	Signed by service technician:		

Note: 1. The box "☐ " after each item should be ticked by the service agent/ dealership, indicating the item has been completed.

2. The implementing unit of compulsory maintenance must use the brand materials provided by Foton Motor, which could be supervised by customers.

The first copy shall be kept by the user.



Compulsory Maintenance Sheet

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Owner name:		Address for communication:		
Phone:		Model:	Motor model:	
Manufacture number:		Purchase date:	Compulsory maintenance date:	
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<input type="checkbox"/> Front suspension	<input type="checkbox"/> All couplers	<input type="checkbox"/> Power battery tray		
<input type="checkbox"/> Others:		<input type="checkbox"/> Drive motor mounting		
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Requirements for periodic maintenance

1. Owners are reminded that it is a condition of your Warranty that your Foton New Energy vehicle is correctly serviced and maintained by a Foton Mobility Authorised Dealer or Service Agent.

Periodic maintenance must be carried out in accordance with the Service Schedule, commencing with the first periodic service at the 12 month after purchase, or 20,000km after Compulsory Maintenance. Thereafter, periodic maintenance is required every 12 months or 20,000km.

2. After each instance of Service by an authorised Dealer or Service Agent, the Maintenance record will be updated by the technician completing or supervising the service. Failure to record instances of service may affect your Warranty.

3. The Foton Mobility Distribution Warranty does not cover the costs of routine (periodic) maintenance service to your vehicle. You must pay for:

- Prescribed maintenance and service adjustments to your vehicle, and for any parts used in connection with these, including any lubricants or fluids (unless their replacement is a necessary part of Warranty repairs)
- Wheel alignments and balancing, brake adjustments and any other mechanical adjustments that are necessary due to ordinary wear and tear
- Brake pads, brake linings, wiper blades, light bulbs, fuses and any trim and any other items that have been subject to wear and tear and are essential to the good operation of the vehicle (Your Dealer or Service Centre will advise you in relation to these items at the time of scheduled service)



*Symbol: in harsh environment, the maintenance schedule should be shortened.

I: Inspection, cleaning, and repair or replacement as required. A: Adjustment. R: Replacement.

T: Tightening to the specified torque. L: Lubrication.

Readings of mileage or months should prevail

Repair and Maintenance Period under Extreme Driving Conditions

Extreme driving conditions

A: frequent shuttle for short distance

B: travel on rough roads/terrain

C: travel on dusty road

D: on salty or slippery road

Legend

I = Inspect

T = Tighten

L = Lubricate

A = Adjust

R = Replace

Service Schedule EV Truck

Maintenance interval: in '000 Kilometres	20	40	60	80	100	120	140	Month/Maximum
Inspection Item								
Motor harness connector	I	I	I	I	I	I	I	Every 12 months
Power battery harness connector	I	I	I	I	I	I	I	Every 12 months
Electrical wiring, connecting wires etc.	I	I	I	I	I	I	I	Every 12 months



Service Schedule EV Truck

Maintenance interval: in '000 Kilometres	20	40	60	80	100	120	140	Month/Maximum
Inspection Item								
Clean motor surface								Every 12 months
Controller (fault analysis)								Every 12 months
Motor suspension mount bolts								Every 12 months
Power battery pack								Every 12 months
Battery capacity								Every 12 months
Clean battery surface								Every 12 months
Battery and bracket mount bolts								Every 12 months
Charging socket								Every 12 months
Airconditioning system and filter								Every 12 months
Heater / Demister system								Every 12 months
Inspection of steering gear clearance								Every 12 months
King pins and tie rod ends								Every 12 months
Wear and clearance of brake friction lining								Every 12 months
Brake fluid								Every 12 months
Brake fluid leakage								Every 12 months
Brake pedal travel & freeplay								Every 12 months
Brake pipes loose or damaged								Every 12 months
Wear of brake drum								Every 12 months



Service Schedule EV Truck

Maintenance interval: in '000 Kilometres	20	40	60	80	100	120	140	Month/Maximum
Inspection Item								
Park brake cable, system and function	I	I	I	I	I	I	I	Every 12 months
Function of park brake	I	I	I	I	I	I	I	Every 12 months
Stroke of park brake lever	I	I	I	I	I	I	I	Every 12 months
Wear and tear of ratchet mechanism	I	I	I	I	I	I	I	Every 12 months
Tightness of spring U bolts	I/T	I/T	I/T	I/T	I/T	I/T	I/T	Every 12 months
Lubricate shackle pins	L	L	L	L	L	L	L	Every 12 months
Wheels and wheel nuts	I/T	I/T	I/T	I/T	I/T	I/T	I/T	Every 12 months
Wheel bearing play	I	I	I	I	I	I	I	Every 12 months
Universal joints and shaft sliding sleeve	L	L	L	L	L	L	L	Every 12 months
Security of bearings and associated parts	I	I	I	I	I	I	I	Every 12 months
Steering system worn or damaged	I	I	I	I	I	I	I	Every 12 months
Damage to leaf springs	I	I	I	I	I	I	I	Every 12 months
Shock absorbers, mounts and rubbers	I	I	I	I	I	I	I	Every 12 months
Electrical devices	I	I	I	I	I	I	I	Every 12 months
12V batteries and electrolyte	I	I	I	I	I	I	I	Every 12 months
Lights, horn, wipers, washers, screen	I	I	I	I	I	I	I	Every 12 months
Frame fasteners	I	I	I	I	I	I	I	Every 12 months
Inspect cooling system	I	I	I	I	I	I	I	Every 12 months



Service Schedule EV Truck

Maintenance interval: in '000 Kilometres	20	40	60	80	100	120	140	Month/Maximum
Inspection Item								
Gear shifting device	I	I	I	I	I	I	I	Every 12 months
Rear axle gear oil	R	I	R	I	R	I	R	Every 12 months
Motor reducer oil	R		R		R		R	Every 12 months
Radiator coolant (anti freeze glycol based)	I		I		R		I	Every 12 months
Power steering fluid	R	I	R	I	R	I	R	Every 12 months
Front end alignment			I		I		I	Every 12 months
Wheel hub bearings grease			I/L		R		I/L	Every 12 months

Description of general maintenance items

Power battery pack

- Ensure the battery pack is clean, airtight and insulated.
- Detection of battery management system performance and precision correction.
- Tightening of connecting bolts of battery pack.
- Check if the harness connectors of battery pack are connected and locked reliably, if the battery is not impacted or deformed and if the harnesses of battery pack is cracked or scratched.

Periodic maintenance

The following table lists the general maintenance schedules. However, some maintenance items may be added or maintenance schedule may be shortened depending on the weather, air conditions, road status, driving habits and vehicle usage. After the last periodic maintenance in the table is completed, ongoing periodic maintenance will still be required.



Periodic Maintenance Recordings

(Please check if the maintenance is being done according to the requirements)

Date of periodic maintenance: DD / MM / YY

Mileage: KM

Service items Periodic maintenance and replacement should be done according to the maintenance manual.

Next maintenance:

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Service items Periodic maintenance and replacement should be done according to the maintenance manual.

Next maintenance:

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Mileage: KM

Periodic Maintenance Recordings

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Warranty Conditions

1. What is the new vehicle Warranty:

Your Foton EV T5 light duty truck is covered for 8years or 400,000km (whichever comes first). If during the Warranty period any part or component of your vehicle is found to be defective in factory materials or workmanship, Foton Mobility Distribution will repair, replace or adjust the affected part or component free of charge.

2. When does the Warranty begin:

Cover under the Foton Mobility Distribution Warranty begins on the date your vehicle is first Registered, or on the date its original Owner first used it (whichever is earlier). Please Note: If the odometer reading on your vehicle has been altered in any way other than by our Authorised Dealership or Service Centre, cover under your Warranty may be affected, unless it can be established that your vehicle has travelled less than the nominated maximum kms.

3. Approved Parts:

Foton Mobility Distribution also warrants the Foton Motors Approved parts fitted to your vehicle during the period of the New Vehicle Warranty. If any such parts are found to be defective in materials or workmanship during the period remaining under the New Vehicle Warranty, Foton Mobility Distribution undertakes to have its authorised Dealer or Service Agent repair, replace or adjust the relevant parts free of charge.

4. Where can I go for Warranty Repairs?

You can take your vehicle to any Authorised Foton New Energy vehicle Dealership, or Authorised Repair Centre (refer to attached Service/Dealership listing, or our website www.fotonmobility.com.au).



Vehicle Warranty

Model	Warranty Period	Warranty Cover
Foton EV T5	96 months / 400,000 km	Completed vehicle unless otherwise specified herein
	The EIC system: 8 years / 400,000 km Chassis: 8 years / 400,000 km High Voltage Batteries: 8yrs / 400,000km	

Explanation 1: Scope of Warranty

1. Basic Warranty policy covers every part of the specified vehicle other than any Special Items (as defined below)
2. The Warranty period begins on the date the vehicle is delivered to its first purchaser and runs until the first of either 96 months or 400,000 km or in the case of the High Voltage batteries the first of either 96 months or 400,000km



Explanation 2: Special items

1. Glass. Any quality problems with the vehicles glassware, such as discoloration, optical distortion, air bubbles and delamination within the first 6 months or 10,000km, whichever comes first, and which are clearly caused by defects at the time of manufacture, will be covered under this warranty.
2. Tyres: Any failure or defect of a tyre due to quality control issues, such as bulging, cracking or delamination within the first 6 months or 10,000km, whichever comes first, will be covered under this warranty, provided the vehicle in question has been driven under normal operating conditions.
3. Battery (12v): In the event of battery failure due to a quality control issue, and where the vehicle has been driven under normal operating conditions, the battery is warranted for 6 months or 10,000kms, whichever comes first.
4. Rubber & Plastics: Any rubber parts (such as seals, gaskets, O-shaped rings etc) and plastic parts (such as interior and exterior trim) are covered by warranty for 6 months or 10,000km, whichever comes first, where it can be shown that the defect was the result of a quality control problem at point of manufacture.



Explanation 3. Items not covered under Warranty

- Wear and tear items: Brake shoes, Brake linings (burnt, worn out or damaged from normal use)
- Consumables: Wiper blades, globes, Fuses, Filter elements, Grease nipples etc
- Fuels, Lubricants, Grease, Coolant, Battery Electrolyte

Non Genuine parts: Any parts retrofitted by a manufacturer/supplier other than Foton, or any non-genuine parts fitted during the warranty period that have not been supplied by Foton Mobility or its authorised agents.

Explanation 4. The EIC System:

Vehicle management system, power battery pack, PEU, VCU, driving motor, driving motor controller, high-voltage wiring, high-voltage central electrical box (contains DCDC, DCAC and high-voltage distribution), GPRS, electric water pump, electric vacuum pump, electric steering pump and electric transmission controller.

Explanation 5. Nakamichi Head Unit (where fitted):

Where fitted, the Nakamichi Head Unit is covered for 5yrs for all parts and components.



Authorised Dealerships/ Service Centres

Find the up-to-date dealership network on our website:

<https://www.fotonmobility.com.au/dealer-network>

or use the QR-Code below:





